

Change online banking method: smsTAN to pushTAN

You can change to pushTAN in your browser (PC, tablet, smartphone) or in the Sparkasse app. Online banking will be available to you again immediately after making the change.

1. Install the S-pushTAN app for free

IOS



Android



2. Switch backup procedure to pushTAN

You will need the mobile phone that you have been using to receive smsTAN and your SparkassenCard for this.

- Sign in to online banking. If the changeover process does not start automatically, you can start it manually at Service > PIN/TAN management > Change TAN procedure
- In the Sparkasse app, you can start the change using Service-Center > Set up and manage online banking > Change TAN procedure with TANja
- Select "pushTAN" as the new TAN procedure and record the name of the device, the debit account and your mobile phone number
- We need your date of birth and card number for identification
- Confirm your entries with an smsTAN You will receive an SMS after successfully changing over to pushTAN

SMS-Nachricht Heute, 10:17	SMS message Today, 10:17
Bitte klicken Sie auf den Link. Bei Problemen kopieren Sie die SMS	Please click on the link. In the event of problems, copy the SMS



3. Complete pushTAN registration

- Click on the link in the SMS (valid for only 24 hours for your safety)
- The S-pushTAN app will open automatically
- Accept access to data and functions
- Assign password (Touch-ID/fingerprint & Face-ID possible)
- Enter your online banking login name and PIN to identify yourself
- The new TAN procedure is now ready for use and can be used immediately. All future transactions will be back up by a pushTAN.

Schritt für Schritt	Step by step
Richten Sie pushTAN in 2 einfachen Schritten ein	Set up pushTAN in 2 easy steps
Identität bestätigen	Confirm identity
Bestätigen Sie Ihre Identität.	Confirm your identity.
Verbindung aktivieren	Activate connection
Aktivieren Sie auf diesem Gerät Ihre pushTAN-Verbindung.	Activate your pushTAN connection on this device.
Weiter	Next

