PushTAN activation process:

This only works if you have your registration letter and the online-banking PIN code.

1. Install the S-pushTAN-App from the App Store on your mobile device.

Tipp: Allow the app to use the camera.

2. Open the S-pushTAN-App and choose a password. The password must consist of at least 8 characters (numbers, letters and at least one special character).

3. Use the S-pushTAN-App to scan the QR code shown in the registration letter.

4. Your personal activation code ("Freischaltcode") will now be displayed in the S-pushTan-App.

5. Now use the browser (not the app) on your pc, laptop, tablet or smartphone to login to your online banking. Use the login name ("Anmeldename") in the registration letter. If you have received a new pin by separate letter, please use this to login.

6. After logging in, you will see that you can activate the pushTAN connection.

Click on “Jetzt Freischalten” and enter your personal activation code from the S-pushTan-App.

7. Activation is now complete. If you have logged in with a new PIN, you have to change the PIN. The PIN needs to be exactly 5 characters long. You can use letters and or numbers.

The TAN required for this will be sent to the S-pushTAN-App.

For more information please visit our homepage: www.sskduesseldorf.de/online-banking